



Brilliant Care

Service Brochure

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Brilliant Care

About Us



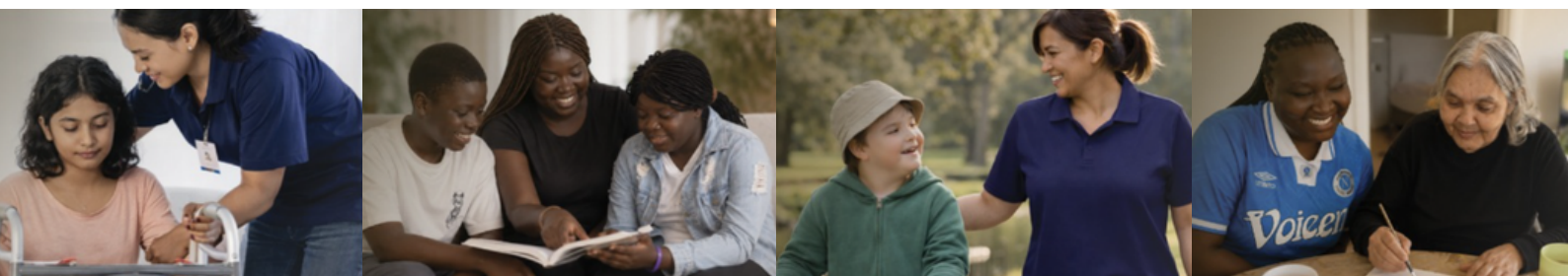
At Brilliant Care, we support you to live a fulfilling, meaningful, and independent life through personalised care and support. We focus on your unique needs and goals, delivering respectful, person-centred support that promotes your dignity, choice, and confidence. By encouraging your skill development and community inclusion, we help you live life on your own terms.

Our Vision

A community where, regardless of ability, you are included, valued, and supported to live a meaningful life with access to care that is respectful, empowering, and human.

Our Mission

To provide you with compassionate, high-quality, and person-centred supports that empower you to live with dignity, independence, and purpose - ensuring your life has the opportunity to shine.





Brilliant Care



At Brilliant Care, our values guide everything we do and shape the way we support you. They reflect our commitment to delivering compassionate, respectful, and high-quality services while empowering you to live with dignity and independence. These core values are the foundation of our approach, influencing our actions, decisions, and relationships with you, your family, and your community.

Our Values

Compassion

We lead with empathy and understanding in everything we do for you.

Respect

We honour your dignity, individuality, and choices.

Empowerment

We help you build your confidence, skills, and independence.

Integrity

We are transparent, ethical, and accountable in everything we do for you.

Excellence

We are committed to delivering you the highest quality care and support.

At Brilliant Care, we provide you with high-quality, person-centred supports aligned with NDIS Practice Standards. We prioritise your choice and control, delivering flexible and responsive services tailored to your goals.

Our team is committed to promoting your independence, safeguarding your wellbeing, and ensuring culturally appropriate, respectful care. Through continuous improvement and a strong focus on outcomes, we support you to achieve a meaningful and fulfilling life.

Why Choose Brilliant Care?

- Personalised, person-centred support tailored to you.
- A compassionate and experienced team supporting you.
- A strong focus on your independence and empowerment.
- Respect for your choices, goals, and identity.
- A commitment to quality, safety, and inclusion for you.



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ADL - Assistance for Daily Life



02 9020 1942 | 1300 495 434



Supporting You in Everyday Living

At Brilliant Care, we provide you with personalised support to help you manage your everyday tasks, build your independence, and live comfortably in your own home. Our goal is to empower you to live life your way - with dignity, choice, and confidence.

What is ADL?

Assistance with Daily Life is an NDIS support designed to help you with your everyday personal and household activities so you can live more independently and safely.

Why Choose Our ADL Services?

- Experienced and compassionate staff dedicated to supporting you.
- Individualised support plans that reflect your preferences and goals.
- Collaboration with you and your support network to ensure your needs are met.
- A commitment to quality and compliance with NDIS standards for you.
- Flexible and responsive services that adapt to your changing needs.

Whether you require temporary assistance during recovery, ongoing support due to disability, or help with your everyday tasks, Brilliant Care is here to support you every step of the way.

Services:

- **Personal Care**
- **Specialised Home-Based Assistance for a Child**
- **Personal Domestic Assistance**
- **Home & Yard Maintenance**
- **House Cleaning & Household Activities**
- **Short Term Accommodation (STA) inc. Respite**
- **Medium Term Accommodation (MTA)**
- **Supported Independent Living**
- **Complex Care**





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Assistance with Community Participation



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Community Participation

Social and Community Participation supports you to connect, engage, and thrive within your community. It focuses on building your confidence, developing your life skills, and encouraging meaningful social interactions through a variety of activities, programs, and experiences.

Our services are designed to promote your inclusion, independence, and personal growth at any age, helping you form connections, explore your interests, and enjoy a more active lifestyle.

Community Access

Get out and stay connected with your community while working towards your personal goals. We support you with transport, attending your appointments, and participating in activities that promote your health, fitness, and overall wellbeing. Whether it's joining local clubs, events, or programs, we're here to help you stay active and involved.

Centre-Based Day Programs

Enjoy structured group programs in a welcoming and supportive environment at our centres. These programs offer you a range of engaging activities such as arts and crafts, cooking sessions, games, and recreational activities. It's a great way for you to learn new skills, meet new people, and have fun—at your own pace and preference.

Social Groups & Activities

Make the most of your free time by participating in enjoyable social outings and group activities. Whether it's watching a movie, attending events, going on excursions, having a barbecue, or relaxing at your favourite park, we support you to create meaningful experiences and lasting memories with others.



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Complex Care



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At Brilliant Care, we combine compassionate support with strong clinical oversight to deliver safe, high-quality, and person-centred care.

Why Choose Brilliant Care?

- Experienced and qualified support team
- Person-centred and compassionate approach
- Supports tailored to your individual needs and goals
- Focus on safety, dignity, comfort, and wellbeing
- Collaborative care with families, guardians, and health professionals
- Commitment to quality care and NDIS Practice Standards compliance

What Sets Us Apart?

Brilliant Care has an in-house Clinical Manager who oversees all high intensity and complex care supports to ensure safe, high-quality, and person-centred service delivery. Our support workers undergo both fundamental and advanced clinical training to ensure they are equipped with the knowledge and skills required to support participants with complex care needs.

Our Services

- Complex bowel care
- Enteral feeding and management
- Severe dysphagia management
- Tracheostomy management
- Urinary catheter management
- Ventilator support
- Subcutaneous injections
- Complex wound care
- Diabetes management and medication support
- Seizure management
- High physical support and mobility assistance
- Behaviour support for participants with complex behaviours





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SIL - Supported Independent Living



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Supported Independent Living (SIL)

As an NDIS Registered Provider, Brilliant Care is dedicated to supporting you to live confidently and independently through our Supported Independent Living (SIL) services.

Our approach to SIL:

- Assistance with your personal care, including bathing, dressing, and grooming
- Support with your household duties such as meal preparation, cleaning, and laundry
- Help with your mobility and getting around, including transport support
- Assistance with your medication management and monitoring your health needs
- Guidance with your budgeting and financial management
- Help organising and attending your appointments and daily activities
- Opportunities for you to participate in social and recreational activities

Clinical Supports

Nursing, occupational therapy, speech therapy, physiotherapy, psychology, dietitian, and BSP services for you

Qualifying Criteria

- You are 18 years old or older
- You have approved SIL eligibility and NDIA funding at the appropriate level
- You have the financial means to pay your rent and utilities and are prepared to sign (or have your representative sign) a residential agreement

Why Choose Our SIL Services

- Skilled and compassionate staff committed to supporting your wellbeing
- Personalised support plans tailored to your goals and preferences
- A collaborative approach involving you and your support network
- A strong commitment to quality care and NDIS compliance for you
- Flexible and responsive services that adapt to your evolving needs





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Support Coordination & Plan Management



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Support Coordination

Our Support Coordination service helps you get the most out of your NDIS plan. We connect you with trusted providers, explain your funding and support options, and help organise services that match your goals. As your needs change, we work alongside you to review your supports, solve challenges, and build your confidence and independence.

Levels of Support:

Support Connection (Level 1)

Helping you connect with providers and community supports.

Support Coordination (Level 2)

Helping you understand and manage your NDIS supports and services.

Specialist Support Coordination (Level 3)

Higher-level support for participants with more complex needs and challenges.

Plan Management

Plan Management helps you get the most out of your NDIS funding, with less paperwork and more peace of mind.

Invoice Processing

We pay your providers and manage your invoices.

Budget Tracking

We help you monitor your funding and spending.

Advice & Support

We explain your funding and answer your questions.

Building Confidence

We help you understand and manage your plan.

Regular Updates

We keep you informed about your budget and spending.

Recovery Coaching

We help you build confidence, improve your wellbeing, and achieve your goals. We work alongside you to develop your skills, connect with supports, and live more independently.

Areas of Support:

- Recovery Planning
- Skill Building
- Connecting Supports
- Decision Making
- Ongoing Coaching





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FAQs

We understand that navigating your services and supports can raise many questions. Our Frequently Asked Questions section is designed to provide you with clear, helpful answers to common queries, making it easier for you to understand our services and how we can support you.

Q: What does NDIA mean?

The NDIA (National Disability Insurance Agency) is the government organisation responsible for delivering and managing your National Disability Insurance Scheme (NDIS) across Australia.

Q: What is the NDIS?

The NDIS provides you with funding and support as a person with disability. It helps you access services such as healthcare, education, and community activities, with the aim of improving your independence and overall quality of life.

Q: Are there fees for cancelling a service?

Yes, cancellation fees may apply if you cancel a service at short notice. We follow NDIS guidelines, which allow charges for late cancellations or missed appointments in accordance with our cancellation policy.

Q: Is Brilliant Care an NDIS-registered provider?

Yes, Brilliant Care is a registered NDIS provider. This means we meet the required standards set by the NDIA to deliver you safe, high-quality supports.

Q: Are there limits on how much NDIS services can cost?

Yes, the NDIS has set price limits for different types of supports and services. These pricing caps ensure you receive fair and reasonable value, with costs varying depending on the service category.

Q: Can I access services without NDIS funding?

Yes, our services are still available to you even if you are not an NDIS participant. We offer support on a private, fee-for-service basis, allowing you to access the care you need by paying directly.



Registered Provider

NDIS Registration ID:
4-3LLM-313



Brilliant Care

We are ready
to support
your transition

Contact Us

Scan to Refer



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